

# HERO IN A HEADSET

## YOLO EMERGENCY COMMUNICATIONS AGENCY EMPLOYMENT OPPORTUNITY: 911 PUBLIC SAFETY DISPATCHER I/II AND DISPATCH ASSISTANT

Full-time, non-exempt



This position performs specialized duties to include processing/evaluating 911-calls and other emergency and non-emergency requests for Police, Fire, and medical assistance; dispatching and monitoring emergency public safety units. Dispatcher I's are eligible for promotion to Dispatcher II after completion of a 24-month training program.

### THE AGENCY

The Yolo Emergency Communications Agency (Yolo 911) was established in 1988 to provide public safety dispatch services for Police, Fire, Animal Control, Public Works, and other local government functions, serving the County Sheriff, 3 City Police Departments, and 18 Fire Agencies.

### THE IDEAL CANDIDATE

Ability to react quickly, efficiently, and calmly in an emergency situation; speak and write clearly and concisely; memorize and recall names and locations of highways, streets, and buildings; deal effectively and tactfully with public safety personnel and general public.

### REQUIREMENTS

This is an entry level position requiring the ability to type 35 words per minute, 1 year of customer service experience; and high school diploma or equivalency. Willingness and ability to work any shift in a 24-hour period, holidays, and weekends.

### AGENCY BENEFITS

Dispatch Assistant: \$21.11 - \$25.53 hourly\*

Dispatcher I: \$22.39 - \$25.21 hourly \*During Training\*

Dispatcher II: \$29.13- \$33.29 hourly \*After Training\*

\*effective  
2021

- Cafeteria Plan for Medical, Dental, and Vision or \$500 cash out in-lieu of cafeteria plan
- Retirement Pension: Classic CalPERS Miscellaneous 2% @ 55 or PEPR 2% @ 62
- Shift, Holiday, Sick & Bilingual Pay
- Floating Holidays – 16 hours per year
- Vacation is accrued at 80 hours per year, up to a max of 168 hours per year with Agency service
- Sick Leave – 96 hours per year

### 'BE A HERO' AND APPLY

If you are interested in becoming part of our dedicated team, please visit our website at [www.yolo911.org](http://www.yolo911.org) for an application and full job description. Please submit application packages to [jobs@yolo911.org](mailto:jobs@yolo911.org).

### DEADLINE

Visit [www.yolo911.org/human-resources](http://www.yolo911.org/human-resources) for deadline



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